

Swim safely

We want you to enjoy all the holiday camping facilities including the swimming pool complex; please follow the instructions provided to ensure you always swim safely. Access to aquatic complex facilities is forbidden outside opening hours.

Before going to the pool

- Please make sure all members of your group have a village "Fun Pass"⁽¹⁾. You will not be allowed access if you don't have a Fun Pass.
- Please shower before entering the pool.
- All children under 8, and children under 14 who cannot swim, must be accompanied and supervised by a responsible adult when they are within the pool area; otherwise Siblu reserves the right to refuse entry.
- Swim session times may operate during peak times. Information on opening times and swim session times, if applicable, is available at the main reception.
- Types of swimwear are authorised at the discretion of the holiday camping management team. For more information, please consult the signage in the pool complex. However, Clothing cannot be worn in the water.
- Do not leave valuable trainers or shoes at the poolside. Put them in a plastic bag and keep them with you in the pool area. Siblu accepts no responsibility for lost shoes left unsupervised by the pool.
- Jewellery must not be worn at the waterslide. Please refrain from bringing jewellery to the pool. Siblu accepts no responsibility for any loss.

Before going in the water

- In order to maintain the water quality and to ensure the swimming pool can remain open, please ensure your children go to the toilet before going in the water.
- We recommend using water-resistant sunscreen.

- Please pay attention to signs indicating the depth of the water. If you do not understand what the signs mean, please ask a lifeguard.

On the water slide

- Do not use the waterslide if you have heart or back problems, if you have taken any medication, if you are pregnant or if you are under the influence of alcohol. Children must be 1 metre* tall to go on the waterslide.
- If you use the water slide, come down one by one, feet first and leave the plunge pool immediately.

In the swimming pool

- We advise you to keep a constant eye on your children, especially if they are wearing swimming aids such as rubber «armbands» or «belts».
- Large inflatables are prohibited.
- Do not run around the pool. The ground can be wet and you might slip.
- So that other swimmers can enjoy using the pool safely, do not: fight, scream, jump into the pool, push the heads of others under water, run, play ball games.
- Diving is strictly prohibited in Siblu Village swimming pools.
- Alcohol consumption before swimming is not recommended

All of our swimming pool staff have the necessary skills to carry out their duties. Do not hesitate to ask them for help and advice. The instructions they provide are for your safety. Please follow them.

But above all else, please enjoy!

*11.10m at Bonne Anse Plage/Mar Estang. Other restrictions may apply - please refer to the signs at the bottom of the stairs of the slides.

(1) Fun Pass not applicable at Mar Estang/Conguel

Play safely

We are sure that you will really enjoy your time here and we will do everything possible to ensure this is the case. If you have any questions, please contact a member of staff.

In particular, we want to make sure that your children are safe and secure during your holiday here and we have put together the following suggestions in order to achieve this.

Advice for parents

1. Please make sure your children know the pitch number of their leisure accommodation.
2. Make sure that they have a thorough knowledge of the campsite and the location of your leisure accommodation in relation to the main to the main facilities.
3. Your children are cordially invited to participate in the activities of the various children's clubs, subject to applicable health restrictions and provided they have a Fun Pass. applicable health restrictions and provided they have a Fun Pass: Espace Bubbles, Pirates Club, Barracudas Club Pirates Club, Barracudas Club and Teen Club. The clubs are not considered to be a collective reception of minors The clubs are not considered as a collective reception of minors within the meaning of the applicable regulations. Therefore, the parent or guardian must remain in the Siblu campsite during the child's stay, and must be reachable at all times. at any time. At Espace Bubbles, a parent/guardian must stay with the child.*
4. All Pirate Club activities take place in different places in the Siblu holiday camping.
5. If you would like your children to try out the kids' clubs' activities, please take them to the designated place at the

designated time and make sure you and they know when the session ends (for more information, see the activities' programme or the notice board).

6. Parents are welcome to attend if they want to take part in the kids' club activities. If you leave your children at kids' club, you must come and collect them at the end of the session or let them know where to find you. Make sure they know how to get there.
7. Parents must come and collect children under 8.
8. Although you are on holiday, it is of course important that you always know where your children are and that you supervise them in the same way as you do at home. You are responsible for your children at all times, especially in play areas and pool facilities
9. Do not hesitate to inform holiday camping management or staff about any suspicious activity, however insignificant it may seem. Please also inform staff immediately of any accidents.
10. Siblu will do everything possible to ensure its customers are safe. However, there is no doubt that parents are best suited to ensure the safety of their children. We recommend you supervise them at all times, as necessary.

Advice for children

1. Know where your leisure accommodation is and how to get there from places like the pool, playground and kids such as the pool, playground and kids' clubs.
2. Do not wander off unless your parents know where you are going.
3. And remember, just like at home, "don't talk to strangers and don't take anything from them".

* Except Bonne Anse Plage, Mar Estang.

Instructions for mobile home owners

1. Ventilation

It is especially important not to obstruct vents and other sources of ventilation; by doing this you are putting your own life, and those of all other occupants of your holiday lodging, in danger. Your holiday lodging is equipped with small ventilation grilles, which are located on the floor and on the walls. For insurance and security reasons, and in order to prevent the effects of condensation, under no circumstances should you let them be obstructed. Similarly, the water heater and the stove emit odours for which certain checks are mandatory; this will let you make sure that nothing prevents them from being ventilated properly.

2. Usage precautions against fire

Children must never be left unsupervised by an adult.

• *Emergency exits*

Make sure that you and all other occupants in your holiday lodging know exactly where the doors and windows which serve as emergency exits are located. Also make sure that these exits are always clear.

• *Combustible materials*

Keep these away from all sources of heat and conflagration (such as a stove or an oven).

• *Fire extinguishers and smoke detectors*

Make sure that you have at least one powder-type fire extinguisher (1 kg or 2 kg depending on local regulations; NF-EN3 standard) in the immediate vicinity of the entrance and a fire blanket close to your stove. Make a habit of regularly reviewing the operating instructions for your fire extinguisher, as well as the fire prevention procedure in force on the campsite.

We provide fire extinguishers and smoke detectors in all sold holiday lodgings, in order to satisfy the relevant regulations in force. However, safeguarding and maintenance of these elements is the responsibility of the owner of the mobile home. We recommend that you weigh the fire extinguisher at least once come the start of and/or at the end of each season. In accordance with the provisions of the Village contract, we

remind you that you should check your fire extinguisher annually. Similarly, it is mandatory that you check that your smoke detector works properly, and you should do this as regularly as possible.

• *Annual gas installation test*

Make sure that the gas components comply fully with the current in-force security regulations; carrying out gas equipment safety checks is included in your location contract – it is forbidden to occupy a holiday lodging on the campsite if it is not covered by a currently valid gas test certificate. For security reasons, the provision of gas equipment safety checks (including, in particular, checking proper functioning of equipment, sealing and safety devices) is included in the “Siblu Village Contract”, and it falls under the responsibility of Siblu. The client must grant access to their mobile home to allow for the performance of these checks. A mobile home may not be occupied without a valid Siblu gas conformity certificate.

• *Barbecues*

In light of the considerable number of gas powered holiday lodgings, we recommend the highest level of precautions when using barbecues – no matter what, barbecues absolutely must stay close to your holiday lodging. Barbecues can be authorised in accordance with in-force local regulations.

• *Stoves*

You are urged to read the instructions with the highest level of attention before lighting a cooking fire. Never leave a lit fire unmonitored by a responsible person (never leave a fire lit while leaving your holiday lodging – not even temporarily – or during the night).

3. Valuables

It is your responsibility to ensure that your holiday lodging is locked up, with closed windows, when you are not there (be this short-term or for an extended period). Valuables must be stored outside of the field of vision of any onlookers. If your holiday lodging has a skylight on the roof, make sure that it will always be closed when you are gone.

Wintering procedure

1. Anti-gel measures

Whenever your holiday lodging is not occupied, be this during the closing period or a cold period, turn off the water supply and drain the pipes. Please understand that we can make you benefit from this service. If you are considering occupying your holiday lodging during such periods, we very adamantly advise you to get your pipes insulated.

Our maintenance team can, for a small fee, undertake to carry out wintering work (as outlined above) with your holiday lodging. To achieve this, we ask you to submit to us a written note at the end of the season, in which you ask us to subscribe to this service, as well as the service of water replenishment, prior to the start of the following season. Bear in mind that you will, every year (during the month of September), receive a mail which will remind you of the same.

- Disconnect the water supply at the tap, located outside.
- Remove the pipes from their inlet located under your holiday lodging and turn on all the inside taps (make sure that the fittings will be stored under cover)
- Disconnect the two drains located at the back of the water heater and unscrew the drain located under the water heater. (NB: during reassembling, it is advisable not to screw too hard).
- Remove the lid from the toilet bowl, empty its contents and refill it with anti-freeze.

2. What the owner of the mobile home is responsible for

- Do not leave your mattresses or cushions near exterior walls. Place them against interior walls.
- If possible, we would highly recommend that bed linen be brought back to your place at the end of the season.
- Leave curtains wide OPEN – this will allow sunlight to ventilate your holiday lodging, with reduced condensation.
- Securely wrap piping and water heater components that you have dismantled in some napkins.
- Leave a few bowls full of salt in various places in your holiday lodging – this will prevent mold from setting in.

If you would like more information concerning wintering of your holiday lodging, please get in contact with your team at the landlord relations office.