

## **Terms and Conditions for Purchase of Gift Vouchers for Wester Den Holiday Home**

### **1. General**

1.1 These terms and conditions govern the purchase and redemption of gift vouchers for holiday accommodation provided by Wester Den Holiday Home.

1.2 By purchasing a gift voucher, you agree to be bound by these terms and conditions.

### **2. Purchase of Gift Vouchers**

2.1 Gift vouchers can be purchased online from [www.westerden.co.uk](http://www.westerden.co.uk).

2.2 The value of the gift voucher must be fully paid for at the time of purchase.

2.3 Gift vouchers are non-refundable and cannot be exchanged for cash.

2.4 The Company reserves the right to refuse to sell a gift voucher to any person.

### **3. Validity and Redemption of Gift Vouchers**

3.1 Gift vouchers are valid for 2 years from the date of purchase.

3.2 Gift vouchers can be redeemed towards the cost of accommodation at Wester Den Holiday Home properties: Wester Den and The Studio at Wester Den.

3.3 The full value of the gift voucher must be used in a single transaction. Any unused balance will be forfeited.

3.4 The Company reserves the right to change the terms and conditions of gift voucher redemption without notice.

### **4. Bookings and Cancellations**

4.1 Bookings made using a gift voucher are subject to the standard booking terms and conditions of Wester Den Holiday Home and are subject to accommodation availability.

4.2 If a booking is cancelled, any refunds due will be made by issuing a further gift voucher. The original expiry date of the voucher will apply to any gift voucher issued.

4.3 If a booking is amended, the value of the gift voucher may be affected.

### **5. Loss or Theft**

5.1 The Company is not responsible for lost, stolen, or damaged gift vouchers.

5.2 Gift vouchers cannot be replaced if lost, stolen, or damaged.

### **6. Liability**

6.1 The Company accepts no liability for any loss or damage suffered by the holder of a gift voucher.

6.2 The Company reserves the right to refuse to honour a gift voucher if it believes it has been obtained fraudulently or unlawfully.

### **7. Data Protection**

7.1 The Company will process your personal data in accordance with its privacy policy.

## **8. Governing Law**

8.1 These terms and conditions shall be governed by and construed in accordance with the laws of Scotland.

## **9. Contact**

9.1 For any queries regarding gift vouchers, please contact Wester Den Holiday Home on 07739763922 or [shirley@westerden.co.uk](mailto:shirley@westerden.co.uk).