Covid-19 Virus can survive for the following lengths of time in the following situations and we need to bear this in mind when introducing new cleaning protocols to combat the spread of the virus:

- 30 mins on tissue & paper
- 2-3 hours in air
- 4 hours on copper
- 24 hours on cardboard & wood
- 2 days on glass & cloth
- 3-4 days on plastic & stainless steel

To avoid cross contamination & reduce the risk of spreading infection from one area to another use colour coded washable cloths. Cloths should be used as follows and changed regularly, before bagging up for washing:

- Blue For use in Living areas & Bedrooms
- Red For use in Bathrooms
- Green For use in Kitchens

Mop heads should be left in bleach & then dried between changeovers again to reduce the risk of infection. Assess your Risk Level before you arrive at the property according to the following table:

- **Open all the windows** This will increase air circulation to reduce risk.
- \*\*\* Pre-Disinfect Only necessary in a Red Risk Situation. In some situations you may need to mist the property with disinfectant before you start cleaning.
- **Reduce the load** Remove dirty linen, stack dishwasher, flush toilets, remove rubbish, & prepare the property for cleaning. Deal with anything obstructing your way.
- Forensic Cleaning Carry out your normal cleaning process starting at the furthest corner of the property & moving backwards towards the door to prevent cross contamination across the property.
- **Disinfection** Again, working backwards towards the door disinfect.
- Quality Control Check that everything has been done to the required level & leave some guidelines to reassure guests of the level of clean completed.

Cleaning Area	Green Clean	Amber Clean	Red Clean
	No Risk of Infection. Property empty for more than 72 hours	Assume that guests may have been asymptomatic or pre-symptomatic.	Someone who has definitely been infected has stayed in the property.
Bathrooms	Clean with normal cleaning products.	Clean & Disinfect.	Clean & Disinfect.
Kitchens	Clean with normal products.	Clean & Disinfect.	Clean & Disinfect.
		Run all glass, crockery & cutlery through dishwasher.	Run all glass, crockery & cutlery through dishwasher. Double bag any waste & keep for 72
			hours after guests departure before disposing of.
Linen & Bedding	Change & wash as normal.	Ask guests to strip beds and bag up linen & towels.	Ask guests to strip beds and bag up linen & towels including mattress &
		Wash everything at 60°	pillow protectors.
		Change mattress & pillow protectors	Wash everything at 60°
		unless you know you have at least 48	Swap out duvets & pillows with
		hours before next guests.	spares.
Bedrooms	Clean with normal cleaning products.	Clean & Disinfect.	Clean & Disinfect
Living Rooms	Clean with normal cleaning products.	Clean & Disinfect.	Clean & Disinfect.
High Touch Points	Clean & Disinfect.	Clean & Disinfect.	Clean & Disinfect.

PPE	Wear normal cleaning clothes, washable apron & re-usable gloves.	Wear normal cleaning clothes, washable apron & re-usable gloves. Use separate colour coded gloves in	Wear masks in bedrooms & when vacuuming. Wear disposable apron over your
		separate rooms.	normal workwear & disposable gloves particularly in bedrooms & bathrooms.

## Disinfection

In the Kitchen disinfect with Envirosafe Food Safe, undiluted.

In all other areas use Envirosafe Multi Surface diluted 1:10 with water.